

From: Tw Barclays Welfare [mailto:barclayswelfare@wtwco.com]
Sent: Friday, September 13, 2024 3:36 PM
Subject: Communication to Pensioners' Clubs - change of contact details for WTW

Dear Pensioners' Club officer

Change of contact details for WTW

We're writing to let you know that the contact details for the administrator of the Barclays Bank UK Retirement Fund has changed. Please be assured that pensions will continue to be paid as usual.

The new address is:

The Barclays Bank UK Retirement Fund
Sunderland
SR43 4JU

Any correspondence in respect of Welfare or the Pensioners' Clubs should be sent by email and not by post.

Unless you have been asked to return hard copy forms or documentation, we recommend emailing WTW to avoid any delays with the postal system. To allow us to deal with your query, please ensure you provide your date of birth, National Insurance number, and your payroll/BRID number or home address.

The email addresses for WTW also changed earlier this year. The new email addresses are:

- barclaysteam@wtwco.com if you want to contact the Barclays Team at WTW in connection with the Barclays Bank UK Retirement Fund
- barclayswelfare@wtwco.com if you want to contact the Welfare Team at WTW.

Please mark these changes on your own records, and feel free to mention these changes in any communications you have with your own Club members. You will see the new details appearing on communications from WTW, and there is also an alert on ePA, the secure web portal to highlight the change of address.